

Understanding Project Lead Times

At Olde World Cabinetry, we strive to provide clarity and transparency about the timelines involved in your project. While your designer may provide an estimated **cabinet manufacturer lead time** (the time it takes for cabinets to ship from the manufacturer), it's important to understand this is only one part of the overall process. Additional steps are required to ensure a successful installation.

1. Order Processing Lead Time

Before we can place your cabinet order, these essential steps must be completed:

- **All Selections Finalized:** Cabinet styles, colors, and other details.
- **Specifications Finalized:** Accurate appliance and sink specifications.
- **Final Drawings and Contract Signed:** Ensuring both parties are aligned on the project scope.
- **Deposit Paid:** As outlined in your contract.

Once everything is finalized, our team will begin to process your order. This can take approximately **2 weeks** depending on the scope of the project, customization level, and current workload. Final field dimensions will be taken during this time as well. Any delays in completing the above steps may extend the timeline. Additionally, changes made during or after this stage can also extend lead times.

2. Cabinet Delivery (to Our Warehouse) Lead Time

After your order is placed, the time it takes for cabinets to arrive at our warehouse depends on the manufacturer. Lead times vary between cabinet lines, and your designer will provide an estimated arrival timeframe specific to your order.

Please note: The lead time your designer provides refers **only to the manufacturer's shipping schedule** and does not include in-house processing, delivery, or installation scheduling.

3. Install Start Schedule Lead Time

Installation is scheduled **only by the project manager**. This process begins after we receive a ship date from the manufacturer and when the jobsite is confirmed to be ready. While installation can typically be scheduled for the **week after your cabinets arrive**, several factors can impact this:

- Manufacturer deliveries often arrive at the end of the estimated week given (e.g., Friday afternoon) not allowing enough time to unload, reload, and deliver.
- Our installation schedule may be backed up approximately **3–4 weeks**, depending on current workload. It's essential to communicate your project schedule and updated statuses directly to the project manager with as much advance notice as possible to ensure everything aligns.
- In some cases, cabinets may arrive at our warehouse well before the jobsite is prepared, which can further delay installation.

Additionally, please note that the **second draw payment must be made before installation can begin**.

We understand that timelines can feel complex, and we appreciate your patience and collaboration. By working together, we'll bring your vision to life in the best way possible!